

STARFLEET  
BUSINESS  
SOLUTIONS  
CUSTOMER PROFILE



PEPPERS ON THE POINT  
Lake Rotorua New Zealand

Peppers on the Point-Lake Rotorua offers luxury accommodation to discerning guests in need of pampering. Seven grand suites in the main building, a magnificent 1930's mansion, two lakeside cottages and a villa provide that special quality New Zealand hospitality to a maximum of 26 guests. The sparkling waters of Lake Rotorua, the courteous staff and full service of breakfast, lunch and dinner provide the perfect atmosphere to unwind.

David Smail, who manages Peppers on the Point, has an extensive background in hotel management and is no newcomer to Starfleet systems, having used the software for more than two years in a previously held function. "I looked at a range of software systems available, but Starfleet delivers what we want it to do" says David. Peppers installed Starfleet software in July 2004 and David states it has functioned perfectly. In making the decision to install Starfleet, David found that Starfleet stacked up very well against competitive products and had an excellent and well-deserved reputation for service.

HARDWARE AND SOFTWARE

Peppers have one Windows based PC and also one notebook to which data is also transferred so that it always has recent information to hand when the manager is out of the office.



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